## DEAR GOLDEN CHICK FANS AND GUESTS,

Our hearts go out to all who have been affected by the COVID-19 coronavirus.

At Golden Chick, your safety and the safety of our team is our top priority. We are monitoring the evolving situation and have a team assembled to monitor updates from the CDC and state and local health departments. We'll continue to stay vigilant of the situation and keep you informed as we overcome these challenges together.

Currently, all our restaurants are open for business during their regular hours to meet the needs of our customers. Dependent upon the county that you live in, our restaurants are able to provide a varying level of service. All locations are open for drive thru service, carry-out orders or 3rd party delivery (where available). Since the day of our founding in 1967, Golden Chick has put an emphasis on cleanliness and providing the freshest recipes and food available. If anything, this most recent COVID-19 incident has caused us to double our efforts to provide our guests with the safest restaurant environment possible. We are increasing the frequency of our longstanding cleaning and sanitizing procedures:

- All surfaces within the restaurant and dining area are washed and sanitized regularly with a special focus on ALL high touch-point areas such as door handles, tabletops, chairs and chair backs, counter tops, drink stations and trash can flaps. All areas are disinfected with Multi-Surface Cleaner and Disinfectant.
- Our Restrooms are disinfected regularly
- All our Crewmembers and Management have completed a comprehensive food handling and safety course with a focus on sanitation and cleanliness.

Again, the health and safety of our customers and employees are our top priority and we're committed to doing our part to help keep you safe.

Thank you and Remember GOLDEN CARES!

